REGISTER & ORDER NOW

Your New School Lunch Ordering & Payments System is Now Live!

As you've hopefully heard, ISS Education has recently upgraded our school meals ordering and payments website. The time has come for your school to move over to the new system – hurray! We just need to ask you to please spare a few minutes to register your account and place meal orders.

To begin, please visit
parents.feedinghungryminds.co.uk
and setup your account

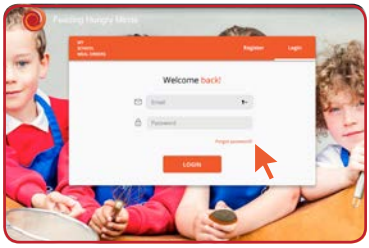
There will be videos available on the **help** section of the website if you get stuck. Below are a few pointers on how to get started.

Register Your Account for the First Time

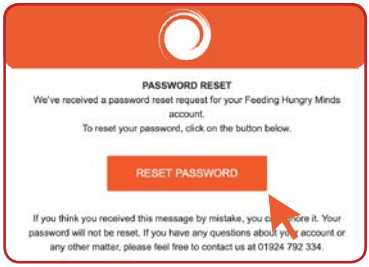
As an existing customer, your account and balance will automatically be transferred to our new website. However, the first time you login, you'll need to follow the below instructions.

1. On the login page select **Forgot Password**
2. Enter your email address and select **Reset Password**
3. You will then receive an email from **noreply@bluerunnersolutions.com**
   Can't find the email? Check your junk email folder
4. Open the email and click **'Reset Password'**
5. This will open the new website and you will be prompted to input your new password and confirm it

You will now be able to login to your account.



Select **forgot password**



Click **reset password** in the email

Login to Your Account

1. Enter the same **email address** and **password** as the ones you registered with
2. Click on **Login** which will take you to your account homepage

ONCE YOU'VE LOGGED IN YOU CAN:

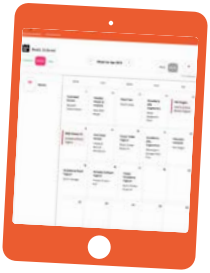
- **Add New Children to Your Account**
- **Top Up Your Balance (If Applicable)**
- **Order Meals**
- **Change or Cancel Orders**
- **View & Print Your Childs Meal Plans**

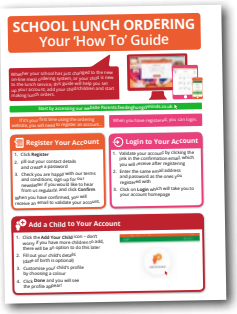
All children in Reception and Years 1 and 2 are eligible for free school meals, as are children whose families are in receipt of certain benefits. If this applies to your child/ children, you don't need to add money to your account.

THE NEW SYSTEM...

We've made it easier to order and pay so the process is much quicker!

- Is clear and simple to use
- Includes an automatic registration and password reset process
- Has a shopping basket function to track meal selections
- Makes it easy to add children to an account
- Enables easy printing of meal plans
- Allows meals to be ordered and cancelled on the same day
- Emails users with confirmations of orders and changes
- Will notify and remind you to top up your balance (where applicable)





For full details on how to setup your account and order, watch our 'How To' videos or take a look at our 'How To' Guide, available on the **help** page of our website, if you have any problems.

Still need some advice?

Get in touch by emailing us at feedinghungryminds@uk.issworld.com or give us a call on **01924 792334**